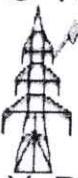


C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/DRNKS

C A No. Applied For  
Complaint No. 401/2023

In the matter of:

Gulam Ali .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R Khan, Member (Tech.)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Chhavi Rani, on behalf of respondent

ORDER

Date of Hearing: 16<sup>th</sup> April, 2024

Date of Order: 24<sup>th</sup> April, 2024

Order Pronounced By:- Mr. S. R Khan, Member (Tech.)

1. The complaint has been filed by MR. Gulam Ali against BYPL-Nand Nagri. The brief facts of the case giving rise to this grievance are that the complainant applied for name change vide request no. 8006556069 at premises no. E-117/83, Jhuggi sunder Nagri, Delhi-110093 but respondent rejected his application for name change on the pretext of "name change cannot be processed in Jhuggi and dues found on business partner Rs. 4380/-.

Attested True Copy

  
Secretary  
CGRF (BYPL)

Complaint No. 401/2023

2. OP in its reply briefly stated that the complainant is seeking name change in respect of CA No. 101637032 which is presently registered in the name of Mr. Fida Hussain registered for property bearing no. 117/83, Jhuggi, Sunder Nagri, Delhi-110093 vide application no. 8006556069 for name change and said application was rejected on the grounds that for Jhuggi till complete back chain is provided and dues found on business partner of Rs. 4380/-.

Reply further stated that GPA executed in favour of the complainant by Sh. Ida Hussain and Smt. Tara is with respect to E-117/83 measuring 26.66 sq. yards. However, GPA dated 18.03.2007 by Mohd. Hussain in favour of Sh. Ida Hussain is with respect to E-117/83 measuring 15 sq yards. Sh. Ida Hussain is son of Sh. Fida Hussain, registered consumer of existing connection.

OP further added that there is an apparent mismatch in the area of the subject Jhuggi. Therefore, no name change request can be processed further unless complete back chain is provided with copy of allotment token wherein area of Jhuggi is duly mentioned and dues are cleared by the complainant.

3. In response to the reply the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply and stated that the connection was in the name of Ida Hussain and the documents provided by them are submitted to OP for name change and it might be typing error where area of Jhuggi is misprinted as 15 gaj instead of 26.66 gaj.

4. During the course of arguments, the counsel of the complainant was directed to file an affidavit from the erstwhile owner that he has no objection for changing the name.

*by [Signature]* S/ [Signature] ✓

2 of 4

5. The complainant filed an affidavit stating therein that he is owner/occupant of Jhuggi No. E-117/83, Jhuggi Sunder Nagari, Delhi-110093 and had purchased the said Jhuggi from Ida Hussain s/o Sh. Fida Hussain and Tara w/o Ida Hussain. As the electric connection having CA No. 101637032 was approved by BSES on the basis of NOC of Ida Hussain in favour of Fida Hussain.
6. OP in its written submissions stated that the complainant sought name change in respect of CA No. 101637032 which is presently registered in the name of Mr. Fida Hussain for property bearing no. 117/83, Jhuggi Sunder Nagari, Delhi-110093. OP further objected to it on account of want of complete back chain in respect of subject Jhuggi, as in terms of GPA executed in favour of Sh. Ida Hussain and Smt. Tara the Jhuggi is measuring 26.66 sq yards whereas GPA dated 18.03.2007 executed by Mohd Hussain in favour of Sh. Ida Hussain is in respect of 15 sq. yards.

The complainant filed NOC of existing registered consumer in favour of the complainant regarding the name change. Upon verification of the said NOC at site, the field executive Mr. Rajeev met the complainant who informed that Mr. Fida Hussain died 9 years ago. Therefore, name change cannot take place as the NOC filed by the complainant is fabricated.

7. In view of the above, we are of considered opinion that the documents produced by the complainant cannot be relied upon. Therefore, this Forum is unable to give any relief to the complainant.

3 of 4

*by [Signature]* ✓

Complaint No. 401/2023

ORDER

The complaint is rejected. For name change the complainant has to fulfill all the commercial formalities as per DERC Regulations 2017.

The case is disposed off as above.

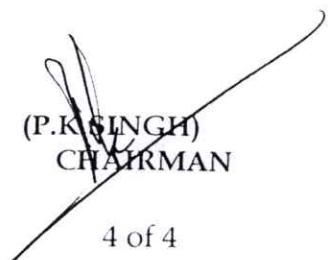
No order as to the cost. Both the parties should be informed accordingly.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

  
4 of 4